
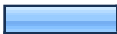


## 2013/14 VR Client Satisfaction Survey-










### 1. Are you currently employed?

		Response Percent	Response Count
Yes		90.5%	114
No		9.5%	12



If yes, where? 113

<b>answered question</b>	<b>126</b>
<b>skipped question</b>	<b>0</b>



## 2. If not, why not?

		Response Percent	Response Count
Quit or Resigned		8.3%	1
<b>Terminate, Fired or Laid Off</b>		<b>25.0%</b>	<b>3</b>
Hours		0.0%	0
Not enough pay, benefits		0.0%	0
Disability interfered		16.7%	2
Transportation		0.0%	0
Day Care		0.0%	0
Housing		0.0%	0
Hospitalized or illness		8.3%	1
Better job		0.0%	0
Returned to college		16.7%	2
Not a good fit		8.3%	1
Other		16.7%	2
	Specify if other		4
answered question			12
skipped question			114

### 3. Does your job meet your current needs?

		Response Percent	Response Count
Yes		86.8%	99
No		13.2%	15
		answered question	114
		skipped question	12

#### 4. If No, what needs are not being met by your job?

		Response Percent	Response Count
Hours		6.7%	1
<b>Not enough pay, benefits</b>		<b>93.3%</b>	<b>14</b>
Disability interfered		0.0%	0
Transportation		0.0%	0
Day Care		0.0%	0
Housing		0.0%	0
Hospitalized or illness		0.0%	0
Better job		0.0%	0
Returned to college		0.0%	0
Not a good fit		0.0%	0
Other		0.0%	0
	Specify if other		0
<b>answered question</b>			<b>15</b>
<b>skipped question</b>			<b>111</b>

**5. What did Nebraska VR provide that was most helpful to you?**

**Response  
Count**

126










**answered question**

**126**

**skipped question**



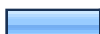


**0**

## 6. Mark the category the client indicated was the most helpful.

		Response Percent	Response Count
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)		13.5%	17
Education (post-secondary training)		7.9%	10
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)		6.3%	8
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)		3.2%	4
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )		12.7%	16
<b>Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)</b>		<b>39.7%</b>	<b>50</b>
Benefits Orientation/Benefits Analysis		3.2%	4
Encouragement/Support		7.1%	9
Nothing/Don't know		6.3%	8

Everything (Ask-Can you be more specific?)	0.0%	0
answered question		126
skipped question		0



## 7. How likely are you to recommend Vocational Rehabilitation to a friend or family member?

		Response Percent	Response Count
Very Unlikely		0.8%	1
Somewhat Unlikely		1.6%	2
Neutral		7.9%	10
Somewhat Likely		7.1%	9
Very Likely		82.5%	104
answered question			126
skipped question			0

## 8. Please share any other comments or suggestions you may have.













	Response Count
	4
answered question	4
skipped question	122

## 9. Who did you talk with?

		Response Percent	Response Count
Consumer/client		94.4%	119
Family member		5.6%	7
	answered question		126
	skipped question		0



## 10. Which VR Team served this client?

		Response Percent	Response Count
State Office - Drudik		0.8%	1
Scottsbluff - Hoffmaier		0.8%	1
North Platte - Simmons		10.3%	13
Kearney - Anderson		5.6%	7
Grand Island - Wegner/Sautter		12.7%	16
Columbus/Fremont - Niemeyer		11.9%	15
Norfolk - Mitchell		1.6%	2
Norfolk - Griffin		3.2%	4
Omaha West - Petersen		9.5%	12
Omaha - Dixon		4.8%	6
Omaha - Long		14.3%	18
<b>Lincoln - Bergman/Miller</b>		<b>24.6%</b>	<b>31</b>
answered question			<b>126</b>
skipped question			<b>0</b>



**Page 1, Q1. Are you currently employed?**

1	Executive Janitorial	Jan 6, 2014 10:14 AM
2	Aging Services	Dec 30, 2013 11:32 AM
3	Fountain View Retirement	Dec 30, 2013 11:12 AM
4	Gary's Super Foods	Dec 26, 2013 1:17 PM
5	Region V	Dec 26, 2013 12:12 PM
6	Mercy Hospital	Dec 26, 2013 12:10 PM
7	Lazlo's	Dec 26, 2013 11:23 AM
8	Daycos	Dec 23, 2013 4:06 PM
9	Baby Boomers Cycle	Dec 23, 2013 2:11 PM
10	Ken's Motel	Dec 23, 2013 1:32 PM
11	HyVee	Dec 23, 2013 1:18 PM
12	Walmart	Dec 23, 2013 1:06 PM
13	Bank First	Dec 23, 2013 12:54 PM
14	PRC	Dec 16, 2013 10:19 AM
15	Walmart	Dec 16, 2013 9:44 AM
16	Pac N Sav	Dec 12, 2013 4:09 PM
17	FBG	Dec 12, 2013 2:51 PM
18	Franklin's Bistro	Dec 12, 2013 2:15 PM
19	Wheeler Automotive	Dec 12, 2013 12:28 PM

**Page 1, Q1. Are you currently employed?**

20	Valentinos	Dec 11, 2013 3:27 PM
21	Walmart	Dec 11, 2013 2:51 PM
22	American Red Cross	Dec 5, 2013 10:20 AM
23	Cabela's	Dec 4, 2013 4:44 PM
24	York General Health Care Services	Dec 4, 2013 4:44 PM
25	Heritage Care Center	Dec 4, 2013 3:33 PM
26	Danbred	Dec 4, 2013 12:40 PM
27	Goodwill	Dec 4, 2013 12:32 PM
28	Henry Doorly Zoo	Dec 4, 2013 11:28 AM
29	MachineWorx	Dec 4, 2013 11:09 AM
30	Godfather's	Dec 4, 2013 10:06 AM
31	Embassy Suites	Dec 3, 2013 4:23 PM
32	Home Instead	Dec 3, 2013 3:05 PM
33	Henderson Food Mart	Dec 3, 2013 2:46 PM
34	National Association State Department Agriculture	Nov 21, 2013 10:10 AM
35	Home Depot	Nov 18, 2013 1:52 PM
36	Independent Contractor	Nov 15, 2013 3:51 PM
37	Langemeier Heating & Cooling	Nov 15, 2013 11:04 AM
38	Skyline Retirement Center	Nov 14, 2013 5:06 PM

**Page 1, Q1. Are you currently employed?**

39	Greg Kobza	Nov 13, 2013 11:34 AM
40	Home Instead	Nov 13, 2013 9:10 AM
41	Walmart	Nov 11, 2013 4:17 PM
42	Payflex	Nov 11, 2013 2:47 PM
43	Schmid & Sons/Region V	Nov 11, 2013 2:41 PM
44	Walmart	Nov 11, 2013 2:17 PM
45	David Place	Nov 7, 2013 3:07 PM
46	Madonna	Nov 7, 2013 3:00 PM
47	UNMC	Nov 7, 2013 2:55 PM
48	TJ Maxx	Nov 7, 2013 2:18 PM
49	Children's Hospital	Nov 6, 2013 3:47 PM
50	Little Brooklyn Daycare	Nov 6, 2013 10:40 AM
51	McCook Humane Society	Nov 6, 2013 10:17 AM
52	Walmart	Nov 5, 2013 10:38 AM
53	Dollar General	Nov 5, 2013 10:33 AM
54	Check N Go	Nov 5, 2013 10:24 AM
55	HyVee	Nov 5, 2013 9:43 AM
56	Pearson Livestock Equipment	Nov 5, 2013 9:34 AM
57	Private daycare/Green Lantern	Nov 5, 2013 9:15 AM

**Page 1, Q1. Are you currently employed?**

58	Pizza Hut	Nov 4, 2013 2:13 PM
59	Experience Works - Head Start	Nov 4, 2013 1:10 PM
60	Walmart	Nov 4, 2013 12:54 PM
61	Middleton Electric	Oct 29, 2013 1:43 PM
62	Saalfeld Construction	Oct 29, 2013 1:27 PM
63	Molex	Oct 29, 2013 12:14 PM
64	Sitel	Oct 29, 2013 11:58 AM
65	WIS International	Oct 29, 2013 11:51 AM
66	Pathfinder House	Oct 29, 2013 11:43 AM
67	Knights Inn	Oct 29, 2013 11:42 AM
68	ABM	Oct 29, 2013 8:58 AM
69	Walmart	Oct 28, 2013 2:06 PM
70	Prairie View Industries	Oct 28, 2013 11:25 AM
71	Longhorn Steakhouse	Oct 28, 2013 9:48 AM
72	Casey's	Oct 25, 2013 3:00 PM
73	Schmick's Market	Oct 25, 2013 2:52 PM
74	HyVee	Oct 25, 2013 2:24 PM
75	Plains Equipment Group	Oct 25, 2013 2:15 PM
76	Heartland Medical Billing	Oct 25, 2013 1:52 PM

**Page 1, Q1. Are you currently employed?**

77	Walmart	Oct 25, 2013 12:46 PM
78	Brandt Excavating	Oct 25, 2013 11:06 AM
79	Heartland Electric	Oct 25, 2013 9:44 AM
80	Ollie Webb	Oct 24, 2013 3:12 PM
81	NE Assistive Technology	Oct 24, 2013 9:04 AM
82	Super 8	Oct 24, 2013 8:46 AM
83	Wood Brothers Industry	Oct 24, 2013 8:37 AM
84	Associated Staffing	Oct 21, 2013 10:32 AM
85	Fed Ex	Oct 21, 2013 10:15 AM
86	El Paraiso	Oct 21, 2013 9:51 AM
87	R&S/M&O Metals	Oct 11, 2013 2:17 PM
88	Plum Crazy Signs	Oct 11, 2013 1:25 PM
89	Carpets Direct	Oct 11, 2013 9:16 AM
90	ABM	Oct 8, 2013 2:53 PM
91	Omaha World Herald	Oct 8, 2013 2:41 PM
92	Sandpoint Electric	Oct 8, 2013 1:34 PM
93	UNO & Alegent Creighton Health	Oct 8, 2013 1:28 PM
94	Goodwill	Oct 8, 2013 1:13 PM
95	Oreschelin	Oct 8, 2013 1:02 PM

**Page 1, Q1. Are you currently employed?**

96	USA Steak Buffet	Oct 8, 2013 11:37 AM
97	Marry Manor	Oct 8, 2013 11:25 AM
98	HyVee	Oct 8, 2013 11:17 AM
99	Villa de Sante Terrace	Oct 8, 2013 10:49 AM
100	Comfort Suites	Oct 7, 2013 1:21 PM
101	ABM	Oct 7, 2013 10:49 AM
102	Concord Components	Oct 7, 2013 10:38 AM
103	STA	Oct 7, 2013 10:30 AM
104	McDonalds	Oct 4, 2013 12:19 PM
105	Marshalls	Oct 4, 2013 7:23 AM
106	Pump & Pantry/Immanuel Church	Oct 2, 2013 11:59 AM
107	Nebraska VR	Oct 2, 2013 11:55 AM
108	Mosaic	Oct 2, 2013 11:14 AM
109	West Corporation	Oct 2, 2013 10:27 AM
110	Children's Square USA	Oct 2, 2013 10:00 AM
111	League of Human Dignity	Oct 1, 2013 3:34 PM
112	WalMart	Oct 1, 2013 3:30 PM
113	HyVee	Oct 1, 2013 2:54 PM



**Page 1, Q2. If not, why not?**

1	Forced to resign	Jan 6, 2014 10:43 AM
2	Laid off	Jan 6, 2014 9:48 AM
3	Conflict with a co-worker	Dec 12, 2013 1:24 PM
4	Wanted to stay under Annual Threshold for Social Security early retirement	Oct 25, 2013 2:20 PM



**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

1	Support from Goodwill	Jan 6, 2014 10:43 AM
2	Community Alliance	Jan 6, 2014 10:14 AM
3	Help with van modifications	Dec 30, 2013 11:32 AM
4	Autism Center of Nebraska	Dec 30, 2013 11:13 AM
5	Assessments	Dec 26, 2013 1:17 PM
6	Fill out job application	Dec 26, 2013 12:12 PM
7	Filling out applications	Dec 26, 2013 12:12 PM
8	HOPE Program - transportation, resource to talk out workplace issues	Dec 26, 2013 11:35 AM
9	Nothing	Dec 23, 2013 4:07 PM
10	Motorcycle lift for my shop so I could open my business	Dec 23, 2013 2:14 PM
11	Nothing - I found the job on my own and they did not help with anything before or after that.	Dec 23, 2013 1:32 PM
12	Goodwill	Dec 23, 2013 1:31 PM
13	Practice interviews, help with resume	Dec 23, 2013 1:06 PM
14	Liberty Center got me this temporary employment position	Dec 23, 2013 12:55 PM
15	Help toward my associate's degree in business	Dec 16, 2013 10:21 AM
16	Referral to Goodwill - job applications and transportation	Dec 16, 2013 9:46 AM
17	Job coaching	Dec 12, 2013 4:18 PM
18	Nothing	Dec 12, 2013 2:52 PM
19	Helping me find the job	Dec 12, 2013 2:17 PM

**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

20	Help finding the job	Dec 12, 2013 1:24 PM
21	Easter Seals self-employment services is top on my list, also support and funding from VR to start my business	Dec 12, 2013 12:32 PM
22	Job search	Dec 11, 2013 3:28 PM
23	Benefits planning	Dec 11, 2013 3:20 PM
24	Finding the job	Dec 11, 2013 2:53 PM
25	Community Alliance - Support	Dec 5, 2013 10:21 AM
26	Helped me find the job	Dec 4, 2013 4:44 PM
27	Job applications and interview skills and explaining what was expected of me at the job	Dec 4, 2013 4:44 PM
28	College education	Dec 4, 2013 3:34 PM
29	Applying for jobs	Dec 4, 2013 12:41 PM
30	Fill out job applications	Dec 4, 2013 12:33 PM
31	Autism Center of Nebraska - job coaching	Dec 4, 2013 11:28 AM
32	Assistive technology/computer	Dec 4, 2013 11:12 AM
33	Setting me up with volunteer work to get something on my resume	Dec 4, 2013 11:08 AM
34	A new watch and help with transportation	Dec 3, 2013 4:24 PM
35	Helping me organize my paperwork for jobs and Social Security	Dec 3, 2013 3:57 PM
36	Helped me find the job	Dec 3, 2013 2:49 PM
37	Bought me a phone and a bluetooth for work	Nov 21, 2013 10:12 AM
38	Ollie Webb	Nov 18, 2013 1:52 PM

**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

39	Benefits planning	Nov 15, 2013 3:54 PM
40	Purchasing basic tools needed for my job	Nov 15, 2013 11:13 AM
41	Community Alliance	Nov 14, 2013 5:06 PM
42	Paying for college and assessments	Nov 13, 2013 11:36 AM
43	Assessment	Nov 13, 2013 9:13 AM
44	Helping me find the job	Nov 11, 2013 4:17 PM
45	Nothing. I got the job on my own right after starting to work with them so they didn't help me with anything.	Nov 11, 2013 2:49 PM
46	Job skills	Nov 11, 2013 2:41 PM
47	Finding the job	Nov 11, 2013 2:17 PM
48	Interview skills	Nov 8, 2013 3:32 PM
49	Resume and interview prep	Nov 7, 2013 3:11 PM
50	Money for school	Nov 7, 2013 3:02 PM
51	Followed-up with me all along the way	Nov 7, 2013 2:56 PM
52	Transportation	Nov 7, 2013 2:21 PM
53	Referral to Easter Seals to set up the PASS plan	Nov 6, 2013 3:51 PM
54	Communicating skills	Nov 6, 2013 10:44 AM
55	Vehicle repairs	Nov 6, 2013 10:18 AM
56	Encouragement	Nov 5, 2013 10:39 AM
57	Ideas about where to apply for jobs	Nov 5, 2013 10:34 AM

**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

58	Filling out paperwork for the job	Nov 5, 2013 10:24 AM
59	Finding the job and support	Nov 5, 2013 9:44 AM
60	Helped me with my vehicle repairs and fuel	Nov 5, 2013 9:35 AM
61	Helped with supplemental things while I was in school like step stools	Nov 5, 2013 9:16 AM
62	Support	Nov 4, 2013 2:17 PM
63	Goodwill	Nov 4, 2013 2:13 PM
64	Helping me get along with co-workers	Nov 4, 2013 1:11 PM
65	Find the job	Nov 4, 2013 12:55 PM
66	College education	Oct 29, 2013 1:43 PM
67	Helping me with school and providing extra support outside of school	Oct 29, 2013 1:29 PM
68	Resume & emotional support	Oct 29, 2013 12:16 PM
69	Equipment - chair for work	Oct 29, 2013 12:04 PM
70	Job leads	Oct 29, 2013 11:51 AM
71	CNA class	Oct 29, 2013 11:43 AM
72	Interviews and filling out paperwork	Oct 29, 2013 11:42 AM
73	Fill out applications on the computer	Oct 29, 2013 9:01 AM
74	Help on the computer looking for jobs, resume	Oct 28, 2013 2:07 PM
75	Pushing Region V to find him competitive employment	Oct 28, 2013 11:33 AM
76	Ollie Webb job coaching	Oct 28, 2013 9:48 AM

**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

77	Found the job for me	Oct 25, 2013 3:01 PM
78	Tires for truck	Oct 25, 2013 2:53 PM
79	Finding the job	Oct 25, 2013 2:26 PM
80	Finding the job	Oct 25, 2013 2:20 PM
81	Money for tools	Oct 25, 2013 2:15 PM
82	Training	Oct 25, 2013 1:55 PM
83	Resume and finding the job	Oct 25, 2013 12:47 PM
84	Resume writing	Oct 25, 2013 11:06 AM
85	School	Oct 25, 2013 9:45 AM
86	Emotional support since I found the job on my own	Oct 24, 2013 3:13 PM
87	Hearing aids	Oct 24, 2013 9:07 AM
88	Transportation and shoes	Oct 24, 2013 8:46 AM
89	Hearing Aids	Oct 24, 2013 8:37 AM
90	Community Alliance	Oct 21, 2013 10:32 AM
91	Nothing	Oct 21, 2013 10:17 AM
92	Clothing to get started	Oct 21, 2013 9:52 AM
93	Motivation and support	Oct 16, 2013 11:48 AM
94	Client couldn't understand this question despite rephrasing several different ways due to a language barrier.	Oct 16, 2013 11:36 AM
95	Assessments	Oct 11, 2013 2:17 PM

**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

96	Having someone available to answer questions	Oct 11, 2013 1:27 PM
97	Resume writing	Oct 11, 2013 9:35 AM
98	Education	Oct 11, 2013 9:17 AM
99	Knowledge of the computer and help with transportation (bus tickets)	Oct 8, 2013 2:59 PM
100	Hearing Aids	Oct 8, 2013 2:42 PM
101	Filling out applications	Oct 8, 2013 1:48 PM
102	Education	Oct 8, 2013 1:34 PM
103	Driver training	Oct 8, 2013 1:28 PM
104	Finding the job	Oct 8, 2013 1:14 PM
105	Clothes for work	Oct 8, 2013 1:04 PM
106	Looking for jobs and long-term career planning	Oct 8, 2013 11:46 AM
107	Filling out applications	Oct 8, 2013 11:38 AM
108	Buying my computer	Oct 8, 2013 11:25 AM
109	Applying for jobs online	Oct 8, 2013 11:17 AM
110	Fixing my car	Oct 8, 2013 10:50 AM
111	They didn't help me with anything.	Oct 7, 2013 1:22 PM
112	Clothing for work and gas for the first couple of weeks	Oct 7, 2013 10:49 AM
113	Answering any questions I had	Oct 7, 2013 10:39 AM
114	Information and support	Oct 7, 2013 10:30 AM



**Page 3, Q5. What did Nebraska VR provide that was most helpful to you?**

115	Assessment	Oct 4, 2013 12:20 PM
116	Support was wonderful	Oct 4, 2013 12:05 PM
117	Booklet to keep all my information in so I can fill out job applications more quickly	Oct 4, 2013 7:26 AM
118	Resume writing	Oct 2, 2013 12:01 PM
119	Believed in me	Oct 2, 2013 11:56 AM
120	Driving test	Oct 2, 2013 11:17 AM
121	Resume	Oct 2, 2013 10:33 AM
122	Hearing aids	Oct 2, 2013 10:08 AM
123	How to fill out an application	Oct 2, 2013 9:50 AM
124	Nothing this time - I found this job on my own. Last time they helped me with computer software.	Oct 1, 2013 3:40 PM
125	Taught me how to fill out a job application	Oct 1, 2013 3:31 PM
126	Good resources for resume writing and finding the job	Oct 1, 2013 3:03 PM

**Page 4, Q8. Please share any other comments or suggestions you may have.**

1	The only complaint that I have is that is was a very long process. This job meets current needs, but not long-term needs to be more independent.	Dec 26, 2013 11:36 AM
2	I couldn't complete the survey with this client due to a language barrier. She said she spoke English, but she couldn't understand the questions and I couldn't understand a lot of her answers.	Oct 16, 2013 11:37 AM
3	Robin has been super wonderful.	Oct 11, 2013 1:29 PM
4	They sent me to a driver's evaluation course and then refused to pay for it. Now, I have a \$150 bill for that and I cannot afford to pay it. Also, they didn't help me find employment. I had to do it all on my own.	Oct 2, 2013 10:53 AM